



FAQ's about training delivery and COVID-19

Updated 25 March 2020

How is PICAC managing COVID-19?

Following advice from the DESE, we are undertaking a range of measures to minimise the health risks for our students and staff including:

- implementing social distancing measures, including changing the configuration of tables in theory classrooms to allow for more space between students, staggering break times and spacing tables in lunch rooms and limiting how many students can sit at one table
- encouraging good hygiene practices amongst students and staff, including washing hands regularly and increasing access to hand sanitiser and alcohol wipes
- increasing routine cleaning activities in high traffic areas and large class / program areas that involve close contact or high-risk groups
- providing regular information to students, staff and our business and industry partners.

Have any on-campus services been impacted?

Yes, training delivery has been impacted as we work towards operating in a manner that reduces risk as effectively as possible.

We have implemented the option for staff to work at home where feasible in order to better apply social-distancing measures by having less people in the centre.

We have reduced student numbers in all classes where applicable and we have also postponed some classes in which it is difficult to implement social-distancing.

Can I attend classes/training if I feel unwell?

If you are unwell and suspect you may have COVID-19 (cold and flu like symptoms, including sore/dry throat, fever, cough, fatigue and breathing difficulties), you **must remain at home** and seek medical advice.

If you become unwell while at PICAC, you should immediately arrange to go home and notify your trainer. We will contact your employer on your behalf (where applicable).



Does PICAC have any confirmed cases of Coronavirus (COVID-19)?

At this stage, PICAC does not have any confirmed cases of COVID-19 and modified classes are continuing.

Will PICAC close?

The DESE has advised that TAFE's and training organisations are to remain open, as they are considered essential services.

Any closures will be made on the recommendation of the relevant State and Federal authorities in each jurisdiction.

Key PICAC contacts:

To notify us of your travel, self-isolation, if you are undergoing a test for COVID-19 or if you have tested positive, please email info@picac.edu.au or call 1300 222 727.

To make contact with a specific RTO operating at PICAC, please email or call:

Ceputec: VIC/NSW - carmel@ceputec.edu.au or (03) 9356 8910, QLD qldtraining@ceputec.edu.au or 0434 383 777

Fire Industry Training: admin@fit.edu.au or VIC/NSW (03) 9356 7377 and QLD (07) 3255 5698

Master Plumbers: training@plumber.com.au or 1800 133 871

The Service Trades College Australia: info@tstca.com.au or (07) 3255 5698

PICAC: info@picac.edu.au or 1300 222 727.